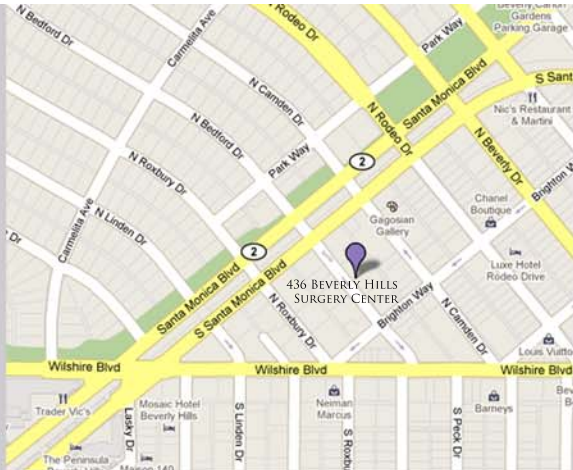


Welcome to 436 Beverly Hills Surgery Center, a state-of-the-art outpatient surgery facility.

Patient care is our primary concern and our staff is devoted to your safety, comfort, and convenience.

We are dedicated to providing you with the most pleasant surgical experience possible.



Directions to our Surgery Center

Our location is on Bedford Drive between Santa Monica and Wilshire, on the left side of the street. (Bedford is a one-way, southbound street below Santa Monica)

From the 405: take Santa Monica Blvd east. After you cross Wilshire Blvd, turn right at the second light onto Bedford.

From the East: take Santa Monica Blvd heading west. Turn left on Bedford, the second light after Rodeo Drive.

436 BEVERLY HILLS, LLC CERTIFIED AMBULATORY SURGERY CENTER

Surgical Expertise

Personal Attention

State-of-the-art Facilities

- Plastic surgery
- Colonoscopy
- Pediatric surgery
- General surgery
- Urogynecology
- Neurosurgery
- Ear, nose, & throat

436 NORTH BEDFORD DRIVE • SUITE 102
BEVERLY HILLS, CA 90210 • 310.385.8819

FINANCIAL INFORMATION

Insurance Coverage

Our billing staff will contact you to discuss financial arrangements prior to your procedure. We should be able to estimate your cost for the procedure. We are an out-of-network provider for all insurance companies except Medicare. We strive to be the most affordable option for you.

- Patients with insurance are asked to pay their copayment and any deductible as a deposit on the day of the surgery.
- Uninsured patients will be required to pay on or before the day of procedure.
- Your insurance will be billed as a courtesy, however, the balance remains your responsibility. Please contact us regarding financial hardship prior to your procedure.

Fees

The surgery center charges facility fees for each surgical procedure performed by your surgeon. The fees include the cost of nursing personnel, medications, supplies and the use of the facility.

You will receive a separate bill from your surgeon, your anesthesia provider, and any other professional services you may receive while you are here (e.g. radiology or pathology).

Prior to surgery, the charges will be estimated based on the procedures scheduled. Final charges will be determined based on actual procedures and supplies used during surgery.



If you have questions regarding fees or insurance, please feel free to call us.

436 Beverly Hills accepts Visa, MasterCard, Discover, American Express, personal checks, cashier's checks and cash.

436 Beverly Hills is a physician-owned partnership.

Your physician will provide you with information on behalf of the Surgery Center regarding his or her ownership or financial interest in our Center.

PREPARING FOR SURGERY

Prior to Surgery

The day before surgery, our coordinator will call you to discuss your arrival, transportation, and other details. This is also a good time for you to ask questions and discuss any concerns you might have. We make every effort to contact you prior to surgery; however, if we are unable to reach you on the day before surgery, call us at 310.385.8819.

In addition to any instructions given to you by your doctor, the following items must be noted:

- You must not eat, drink or smoke anything (including water, gum or mints) after midnight (12 AM) on the day of your surgery.
- If you are taking prescribed medications, check with the nurse who calls from the Center or your physician to see if you should continue to take them (with a small sip of water) on or before the day of surgery.

Day of Surgery

Please refer to the back of this brochure for specific instructions regarding the location of the surgery center and parking instructions. You should plan on arriving at least 15 minutes before your scheduled time to allow for parking. Please be certain to bring a photo ID and a copy of all of your insurance cards with you on the day of surgery.

Once you arrive, please park in our building's parking lot (or in the public lot across the street), and then proceed to Suite 102.

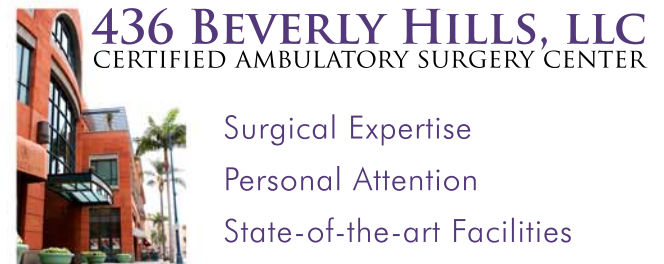
- Our staff will welcome you and your family and friends into our waiting room until it is time for you to prepare for surgery. Wireless Internet access and coffee is available in the waiting area.
- Once admitted, you will proceed to the changing room and be asked to change into surgical attire. Although you will be given a space to protect your clothing and personal belongings, it's always best to leave jewelry and items of value at home.
- Prior to surgery please remove all makeup, nail polish, hairpins, wigs, false eyelashes, eyeglasses, contact lenses, hearing aids and dentures (full or partial). Please bring in a container from home to store these items.
- Your nurse will take your temperature, blood pressure and pulse and ask you a few questions regarding your health.
- Prior to surgery, your anesthesiologist will explain to you the anesthesia your physician has chosen for your procedure.

AFTER YOUR SURGERY

After Surgery

Following surgery, our team of nurses will monitor you closely throughout the recovery phase. Your family members and caregivers may join you in the recovery area once you are ready for visitors. Our nursing staff will provide you with your physician's instructions prior to your discharge. It is important that you follow all of these instructions.

- Prior to the day of surgery, arrange for a responsible adult to drive you home. We will be happy to call the individual when you are ready to be discharged home. You will not be allowed to leave our care without a responsible adult.
- If a car ride is not available we will be happy to call a cab when you and your responsible caregiver are ready to leave.
- Arrange to have a responsible adult with you for 24 hours following your surgery.
- Do not take medications other than those approved by your doctor following surgery. This includes tranquilizers, pain-killers, and nonprescription, over-the-counter medications you may have at home.
- Ask your doctor when it is safe to resume taking your usual medications.
- Do not drink alcohol for 24 hours following surgery.
- Do not drive for 24 hours following your surgery.
- Follow your discharge instructions carefully; they are for your well being.
- If you have any questions, or experience any complications, please call your physician or our staff. We are here to help.
- Get plenty of rest following your surgery, and enjoy the comfort and convenience of recovering in your own home



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